



Fort Carson Town Hall

10 November 09

Our Mission: Provide units mission support, services and the quality of life programs for the Fort Carson Soldiers, Families and community to enable forces to execute expeditionary operations, and to minimize stress on Soldiers and Families in a time of persistent conflict.

***“Best Hometown in the Army
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Agenda



1800 – 1805	Opening Remarks
1805 – 1810	What We Are Doing....
1810 – 1840	Community Information
1840 – 1910	Community Questions
1910 – 1915	Drawing
1915 – 1945	Individual Concerns
1930 – 2000	Transition

MOVIE WILL BEGIN AT 2000



Installation Commander

**COL (P) Pasquarette
Deputy Commanding General (S)**

Our Mission: *Fort Carson and 4ID, as the premier Power Projection Platform at the forefront of Department of Defense (DOD) modernization and integration, prepares and leads forces in full spectrum operations while providing unparalleled facilities, infrastructure, and a community environment that cares for and supports Military, Civilians, and Families.*

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Garrison Commander

COL Robert F. McLaughlin
526-6202

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Perception is reality

“We need to either change the perception through effective communications or change the reality through action or both”



Rules of Engagement



- Community information will be presented
- Reserve questions for the Q&A portion at the end
- Subject Matter Experts are on hand to field Community Concerns
- Reserve personal concerns for one on one discussion at the end
- If your question is unable to be addressed, fill out a 3x5 card and we will get back to you with the response



What the Community has told us.....

We need to listen better...

We need to communicate better...

There is not enough parking on Fort Carson...

The Community needs a Movie Theater...

The roads need to be fixed...

We need to improve the quality of life in Family Housing...

We need to improve CYSS Central Registration...





What we are doing.....

We need to listen better...

Currently we receive concerns from community members via www.carson.army.mil/cms, askthegc@conus.army.mil, USAGCarsonCMS@conus.army.mil; also during many community meetings and events.

We need to communicate better...

We are working to enhance and integrate all forms of communication on the installation.

We have implemented an Installation Action and Assessment Council that will assess how well we are doing and where we can be enhanced.



- Mountaineer newspaper available at all major locations on post including the PX and Commissary
- Mountaineer is also located on-line at www.carson.army.mil, PAO, Mountaineer or at www.csmng.com
- Website news
- Channel 10 Baja Cable
- Table Tents
- DFMWR Publications (First Choice & Hometown Edition)
- Inclement Weather Phone Number 526-0096



www.carson.army.mil/cms

- ✓ **Community Calendar**
- ✓ **Questions from Community Meetings**
- ✓ **Issues Currently being worked or completed**
- ✓ **A forum to submit issues/concerns electronically**
- ✓ **Upcoming Events**
- ✓ **Published Articles**



What we are doing.....

There is not enough parking on Fort Carson...

This Issue was prioritized in the Top Five issues for Fort Carson at the recent Army Family Action Plan Conference, more to come...

The Community needs a Movie Theater...

McMahon Theater recently opened as Rewind Theater and shows movies on a regular basis

The roads are dilapidated and dangerous...

We are aware of the issue and are working towards enhancing our roads. There are several resurfacing plans currently in the works.



What we are doing.....

We need to improve the quality of life in Family Housing...

We are working several initiatives to enhance and educate Family Housing Residents

We need to improve CYSS Central Registration...

We have implemented several changes and there are more to come...



Safety

**Larry J. Goulet
Garrison Safety Office
526-2123**

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WINTER SPORTS

Plan Ahead for a Safe Adventure

Colorado and adjoining states are extremely popular for winter sports activities.

- **Stay warm.** The right clothing and equipment will help you do that.
- Dress in layers, people often say.
- Newer fabrics for cold weather give you warmth of layers without the bulk.
- If you dress properly, it means you can stay outside longer without worrying about frostbite.
- **Fun in the Sun.** Don't forget to put on the sunscreen (SPF-15) and lip balm.
- Sunlight reflects off all that bright white snow and ice and back onto your face.
- **Sledding.** Never use homemade sleds like garbage-can lids, plastic bags, or pool floats – these are very dangerous.
- Wear gloves or mittens, a bike helmet, and boots. They keep you warm and aid in protecting you from injury.

Remember...

Helmets help save lives.



EVANS ARMY COMMUNITY HOSPITAL

COL Jimmie Keenan
MEDDAC Commander
526-7500

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PREMIER ARMY HEALTH CLINIC



- On 26 OCT 2009 the Evans Primary Care Clinic opened to a new off-post location at **3920 N. Union** on the corner of **Austin Bluffs** and **Union** in the **Premier Health Plaza** building.



- Offers: **Internal Medicine, Family Medicine, and Pediatric specialists.** It will offer a full array of laboratory, X-ray, immunizations, and pharmacy support to make it a “**one- stop- shop**” for its beneficiaries’ primary health care needs.
- TRICARE-** eligible beneficiaries who are not enrolled with one of these providers and would like to receive their healthcare at the new clinic have to enroll at the Evans Army Community Hospital TRICARE Service Center on the 2nd floor. **TRICARE PLUS** beneficiaries, those over the age of 65, may contact **Mrs. Zoraida Perez at (719) 526-7167.**



H1N1 & Flu Advise Line

Flu Nurse Advise line

- The Flu Nurse advise line hours of operation is 0700 – 1600, 7 days a week.
 - Phone number is **52NURSE (526-6877)**

EACH Flu Shot Hotline

- The EACH Flu Shot Hotline has an up to date recording on the status of flu and H1N1 vaccinations
 - Phone Number is **(719) 526-6422**
-

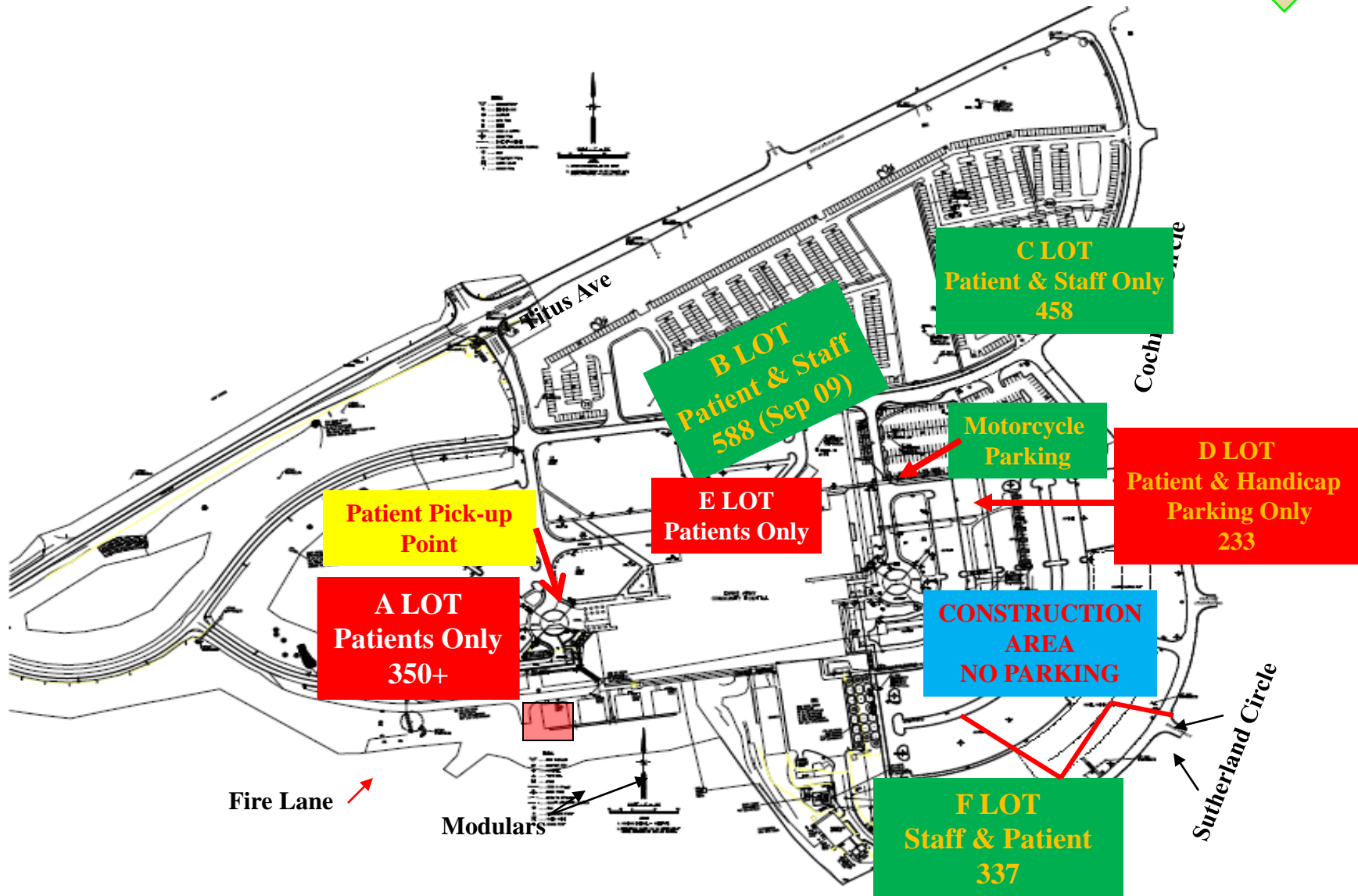


EACH VISITOR RESTRICTION POLICY

- **Widespread influenza due to pandemic 2009 H1N1 virus has been observed in Colorado and in many states around the nation earlier than the typical influenza season. In order to reduce the spread of influenza within healthcare facilities, CDC recommends that hospitals and other acute care facilities implement some level of visitor restriction until the current wave of 2009 H1N1 influenza activity has subsided.**
- **Evans Army Community Hospital is restricting all visitors 12 years old and younger from entering all inpatient areas. Visitors 13 years and older will be asked to have their temperature taken before entering a patient room. Those with a temperature 100.4°F or higher will be given a surgical face mask and asked to leave.** You must have a normal temperature for 24 hours without medication such as Tylenol®, Motrin® or Aleve® before being allowed to visit. If you have questions about visiting, please call the ward you plan to visit and speak with a nurse.
- If you have questions about influenza and its symptoms, please call the **Nurse Advice Hotline at 526-8773**. For flu immunization questions, call the **flu shot hotline at 526-6422**.



New EACH Parking Lot Diagram





Crime Trends

Mr. Jake Jacob
Deputy Director, Emergency Services
526-1453

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Top Offenses September 09



1. Larceny- 88
 - Government – 20
 - Private- 62
 - AAFES- 6
2. Damage – 53
 - Private- 37
 - Government- 16
3. Drug Related Incidents - 50
4. Domestic Violence – Physical – 41
5. Alcohol Related Incidents - 36



DPW Construction

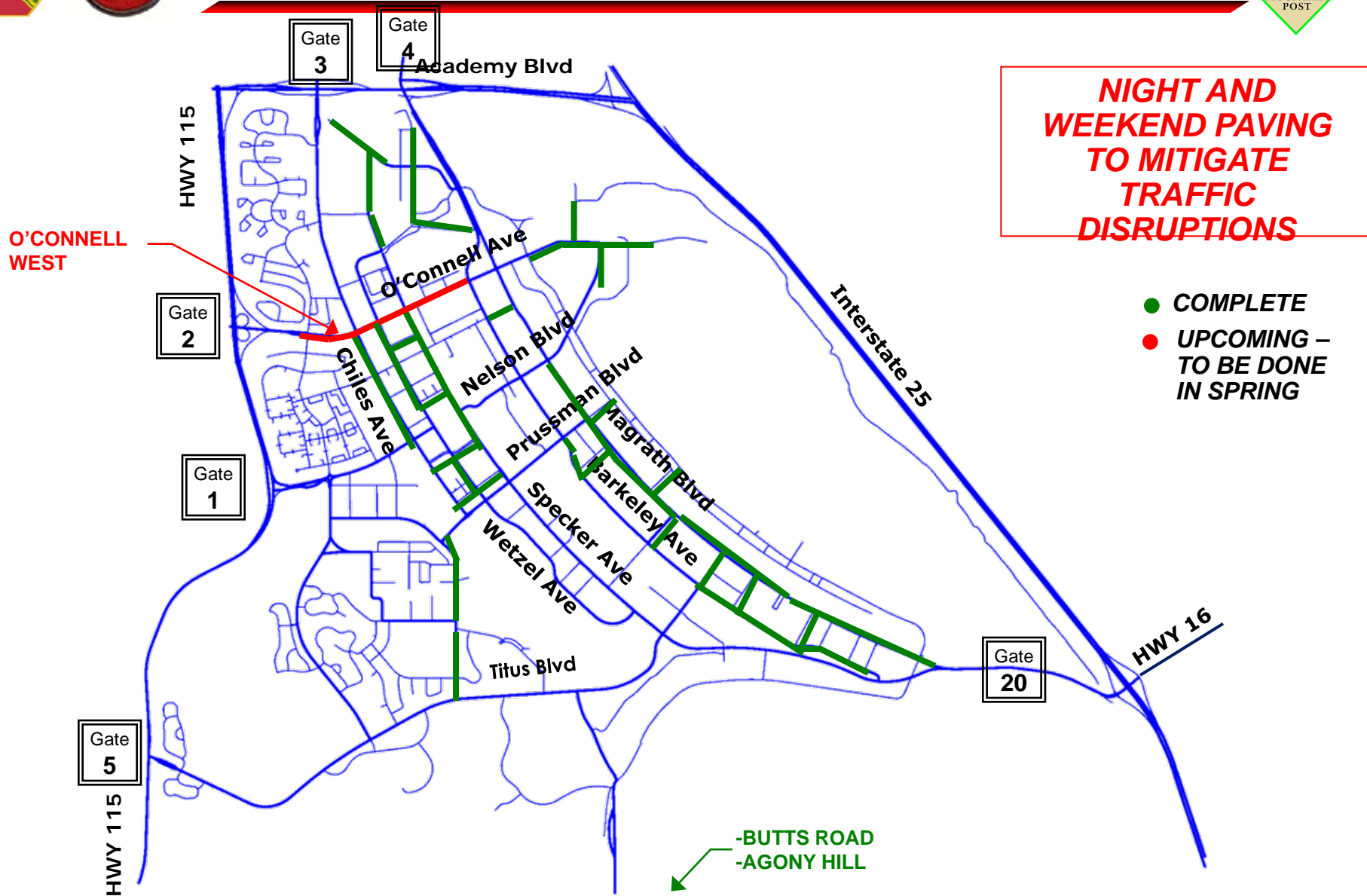
**Mr. Hal Alguire
DPW, Director
526-3415**

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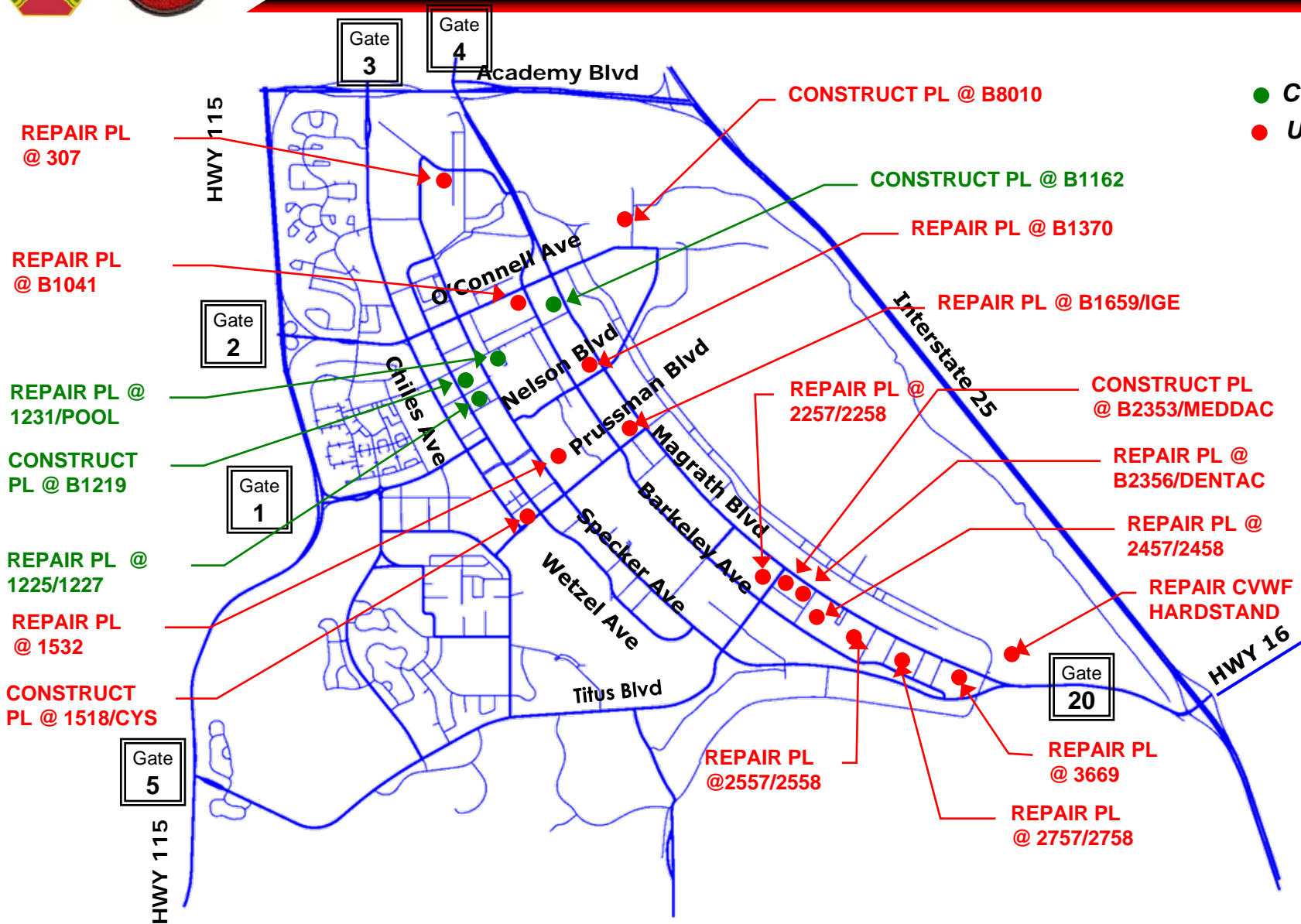
POSTWIDE RESURFACING PROJECTS





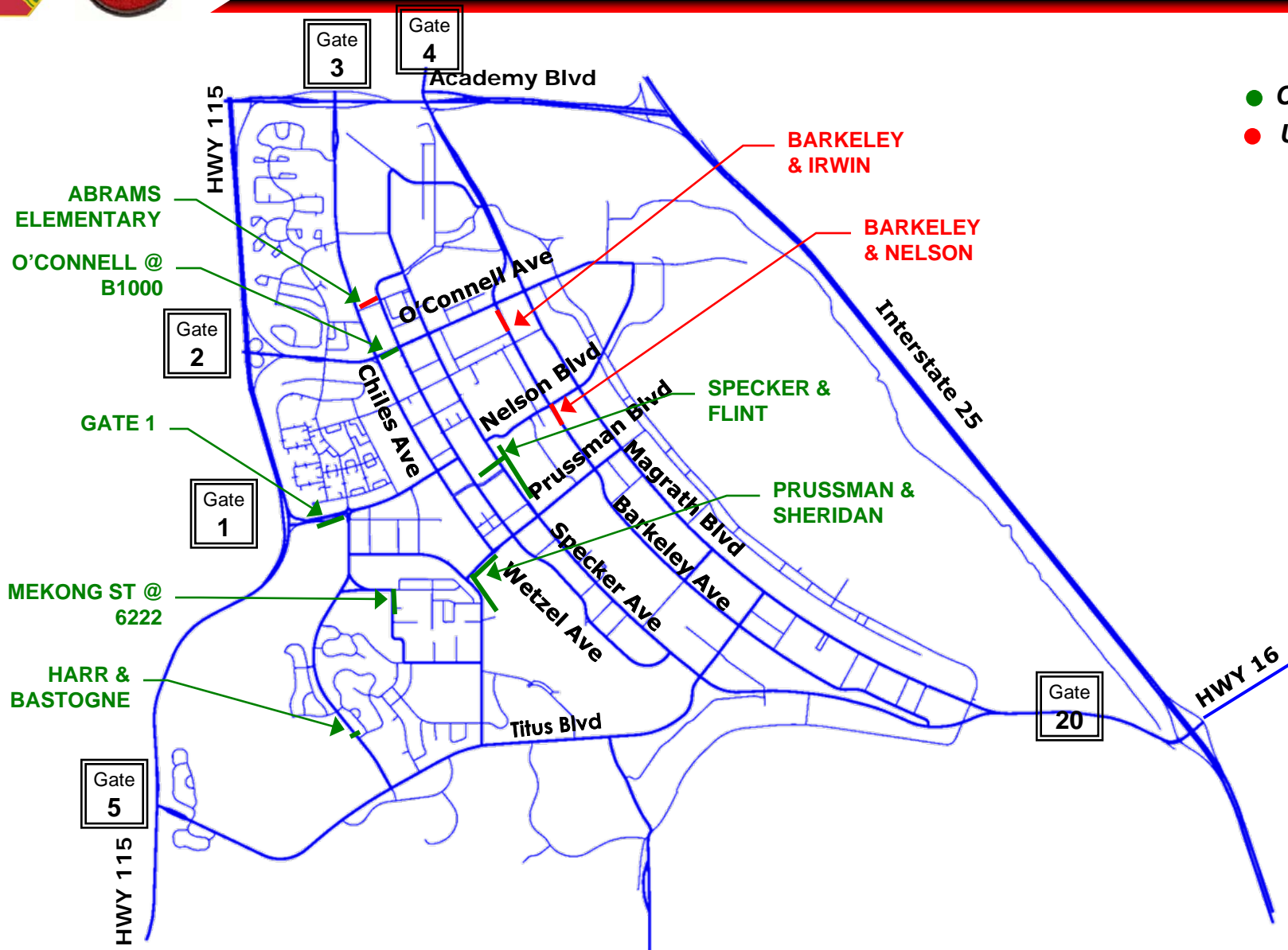
PARKING LOT PROJECTS

- COMPLETE
- UPCOMING



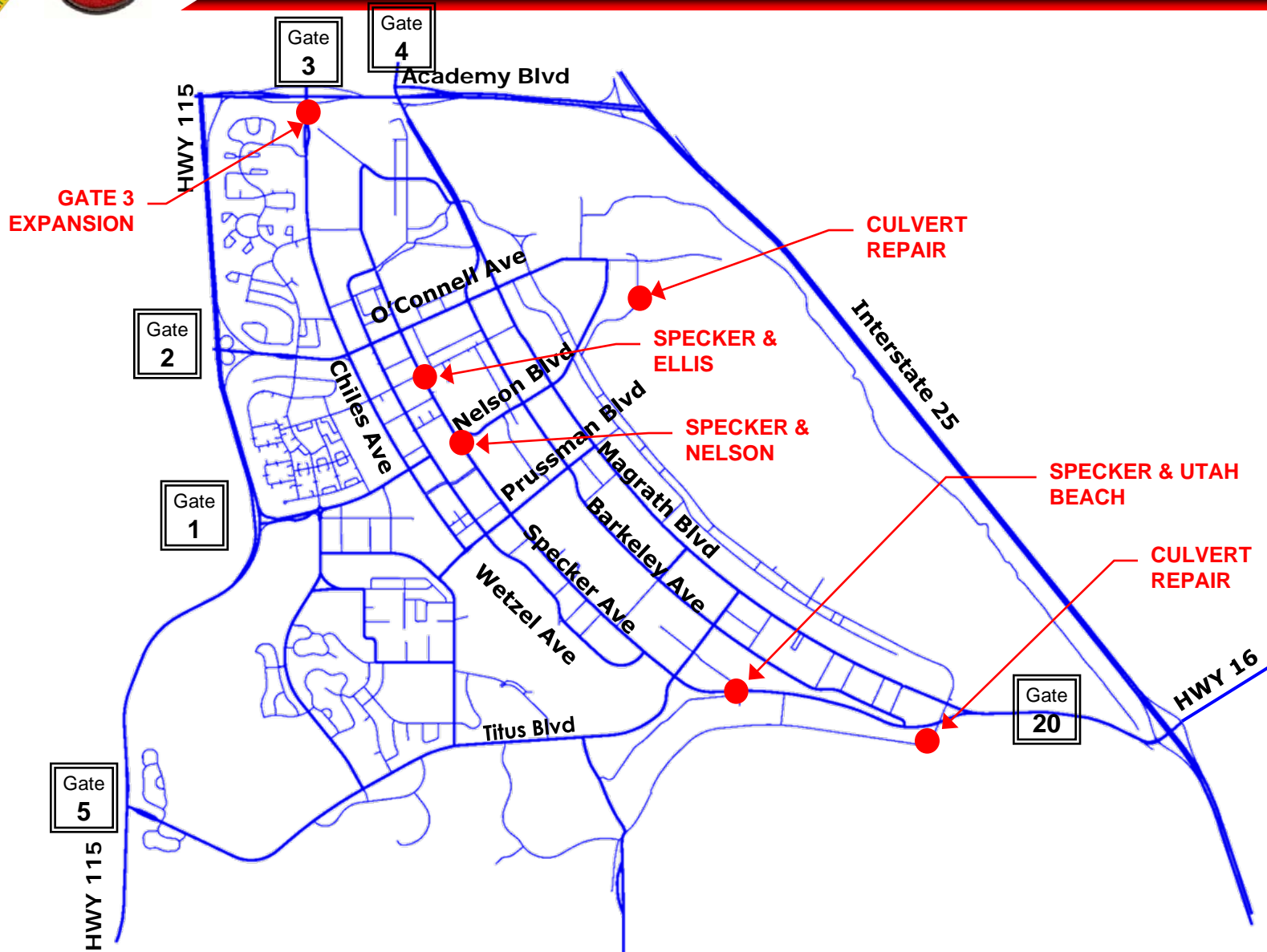


SIDEWALK PROJECTS



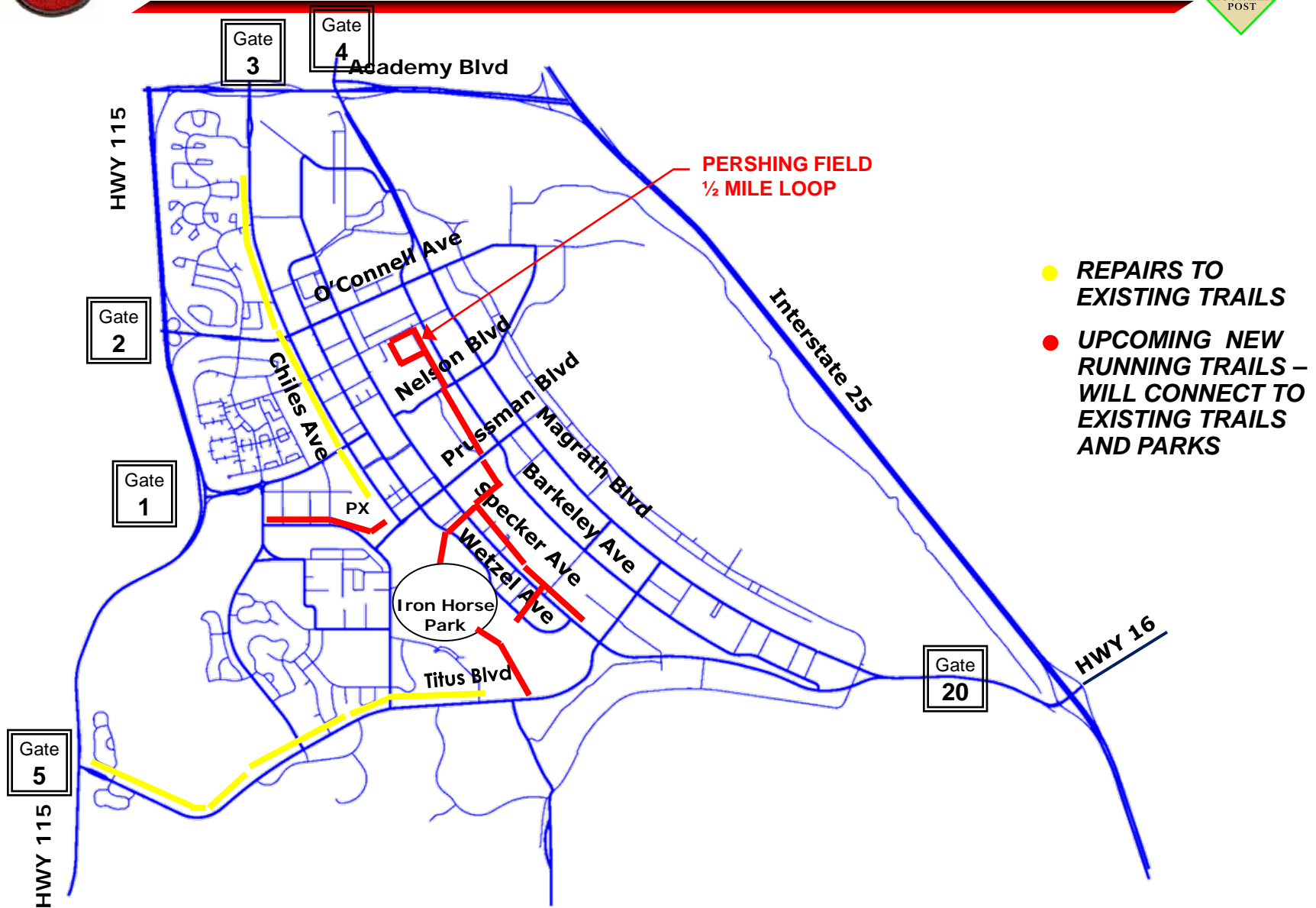


INTERSECTION PROJECTS





POSTWIDE RUNNING TRAIL PROJECTS

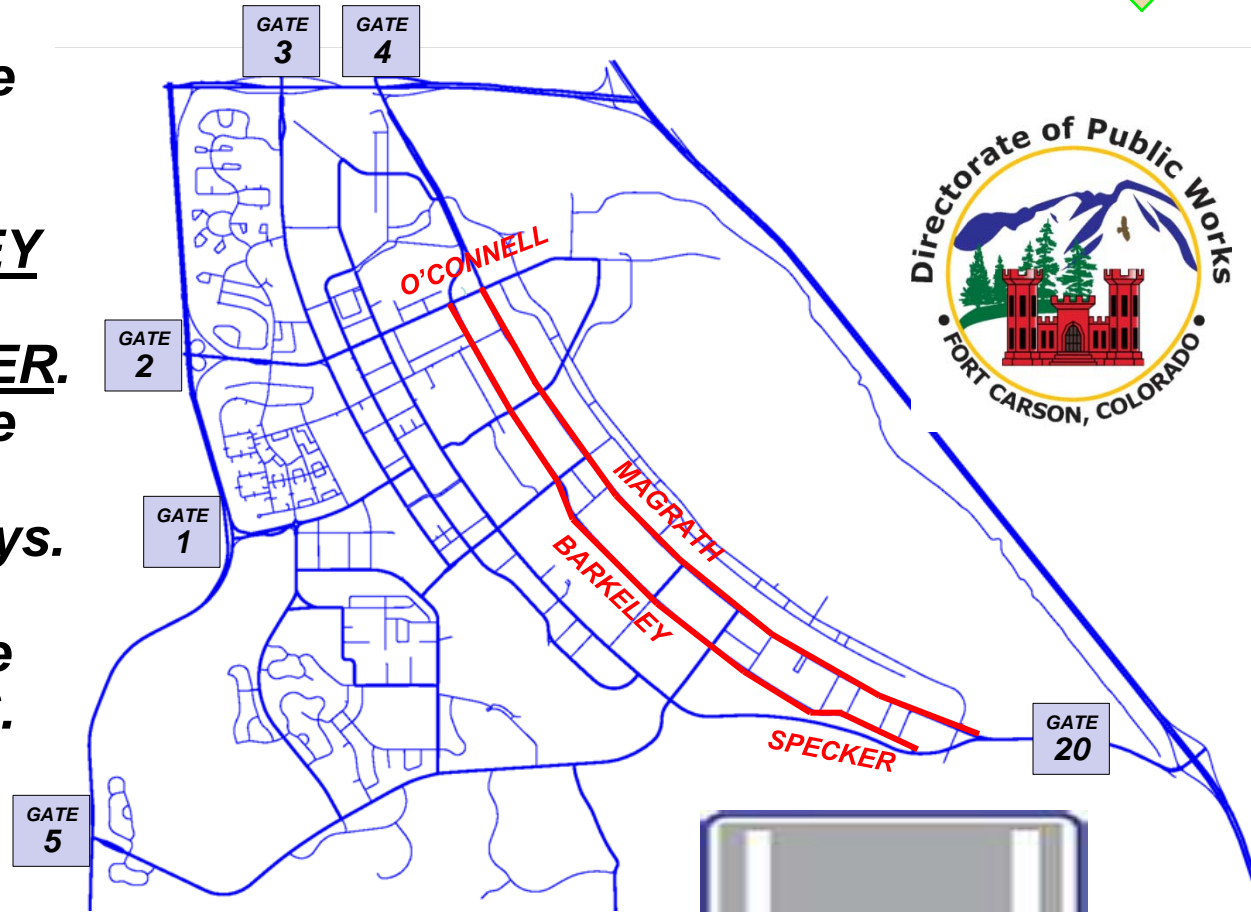




BIKE LANES - BARKELEY & MAGRATH



As part of the Post-wide Resurfacing Program, BIKE LANES will be placed along BARKELEY and MAGRATH from O'CONNELL to SPECKER. The BIKE LANES will be striped along the right shoulder of the roadways. Obey new signage and striping which delineate these new BIKE LANES.





PEDESTRIAN SAFETY

Crosswalks are located to: provide level of safety for pedestrians to cross streets and to optimize traffic flows.

DO

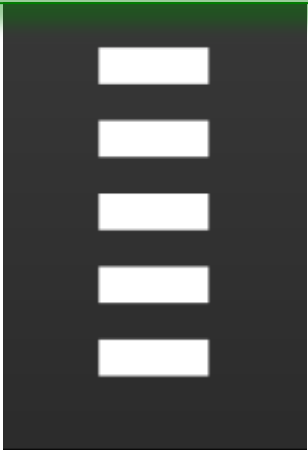
- Pedestrians must cross roadways only at striped or signed crosswalk locations.***
- Drivers must yield to pedestrians within the crosswalks.***

DON'T

- Pedestrians must not cross roadways at locations other than appropriately striped or signed crosswalks.***
- Drivers are not required to (nor should) yield to pedestrians that are crossing roadways outside of a striped crosswalk.***

WHY

- Crossing at locations not striped with crosswalks is not only dangerous to the pedestrian, but may have negative impacts on traffic flow.***
- Crossing roadways not at a crosswalk is considered “jaywalking” and may result in a citation.***



Crosswalk Striping



Directorate of Family and Morale, Welfare and Recreation

**Mr. Mac Kemp
DFMWR Director
526.6452**

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Central Registration Improvements



- Established appointment system
- Expanded hours of operation
- Each registration station is self contained
- Fast Track payments, registration for Skies and sports
- Scan documents and send by encrypted mail
- Hired additional personnel
- Evans Hospital (EACH) and DFMWR are engaged in Process Action Team
- Wait time for appointments have been reduced from 2 weeks to 3-5 days
- Improved Customer environment:
 - Installed two wide screen TVs
 - Created Children's room
 - Greatly expanded Parking
 - Installed free Wi-Fi
- In January 2010 the Army is establishing world wide on line registration process



Future Projects

- Rod & Gun Club
 - Rifle Range
- Archery Range
- ATV Trail
- Gym Expansions
- PPV Restaurants
- Bingo @ Alternate Escapes
- Community Activity Center
- Techno Center
- Expanded hours/events @ Alternate Escapes
- Child Care at McKibben Gym
- New 64,000 sq ft fitness center
- 10 new CDCs
- New Youth Center
- New SFAC
- Iron Horse Park Expansion



Upcoming Events

Turkey Trot 5k,10k

21 Nov at the Special Events Center

Holiday Village

3-6 Dec SEC

Single Day Ski Trips

Begin 21 Nov at Outdoor Rec

4 ID Holiday Concert

4 Dec Pikes Peak Center

Military Family Appreciation Week

16-20 Nov

Santa Coming to Town

8 Dec ECC

Spouse Field Exercise

30 Nov & 1 Dec ECC

Community Christmas Eve

24 Dec Grant Library



ACS Upcoming Events

Ms. Patricia A. Randle

Army Community Service

DFMWR

- **November and December 2009: The Holiday Food Certificate Program. Gift Certificates to the Fort Carson Commissary will be issued to unit CFNCOs no later than 13 November 2009 for Thanksgiving and no later than 11 December 2009 for Christmas.**
 - **9 December - Installation Volunteer Holiday Social 1600-1800, ECC**
 - **5 Nov, 3 Dec, 7 Jan – Carson Cares, 0800-1500, Family Connections, Bldg. 1354**
 - **Food Share America: Registration on line:**
<http://www.foodshareamerica.com> or Phone: 1-800-933-7427
 - **Distribution days: 21 Nov 09, 19 Dec 09, 23 Jan 10, 0900-1100**
-



Commissary

Ken Boland
526-8819

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Fort Carson Commissary



Join us for our Seafood Road show November 12, 13 and 14



2010 Scholarships for Military Children" program." Deadline February 19, 2010. Eligible dependents may apply. Please check out our website at www.commissaries.com.



November 17th from 1100-1300 hrs we will be hosting our annual Veterans Day/Thanksgiving Event. Please join us for a great feast.

Our holiday hours will be:

11th November hours will be 0700-1700

24th December we will close at 1600

25th December we will be closed

31st December we will close at 2000

1st January we will be closed



Fountain-Fort Carson School District 8

**Cheryl Serrano
Superintendent**

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- New Elementary School – Weikel Elementary
- Fountain-Fort Carson School District Eight Grants
 - DoDEA – Compassion Grant - \$1.6M
 - DoDEA – Scantron – Web-based Adaptive Diagnostic Assessment (WADA) - \$2M
 - Military Family Life Consultants (MFLC)





Education Center

Ursula Waldrip-Miller

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MILITARY**EDUCATION****WEEK****FREE COMMUNITY
HOT-TOPICS****Grant Library** 1637 Flint St Building 1528**Troy University**16 November 2009 - 1100-1300 & 1700-1830

“Terrorism - The Impact on America and its Armed Forces”

Lunch Provided

Embry-Riddle Aeronautical University17 November 2009 - 1100-1300 & 1700-1830

“Spouse Education and Resources”

UCCS / CSU-Pueblo18 November 2009 - 1100-1300 & 1700-1830

“Career Tracks - Student Panel - Job Exploration”

Lunch Provided

Pikes Peak Community College19 November 2009 - 1100-1300

“Colorado Springs History Exposed: More Local Color Than You Can Imagine”

Lunch Provided

ERAU, UCCS, CSU-P, & PPCC19 November 2009 - 1700-1830

“Financial Aid Opportunities For All Students”





Family Housing

**Doug Lobdell
Balfour Beatty Communities
579-1606**

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We are listening! - Communications



- May 2009
 - One receptionist
 - Phones roll to voice mail
 - Hundreds of calls/day (4th ID move)
- July 2009 – present
 - Two receptionists
 - Phones roll to all leasing specialists
 - Dozens of calls per day
- Move-in satisfaction calls
- Quarterly welcome breakfast



We are listening: Utilities



- **Utility seminars (all from 1800-2000)**
 - 15 Dec @ JHCC – Dakota Ridge
 - 7 Jan @ SEC – Cherokee, Arapahoe, Choctaw
 - 21 Jan @ SEC – Navajo, Kiowa
 - 4 Feb @ SEC – Sioux, Shoshoni, Apache
 - 18 Feb @ SEC – Ute, Blackfoot
- **Utility CD**
- **Resources**
 - Bill questions: EBS, 632-9100
 - Energy Efficiency Inspection: Work order, 579-1605
 - Disputes: 579-1606, Devon (X-258) or Lynn (X-254)



We are listening! Property

- Reseeding (750,000 SF), watering
- Fertilizer, weed control
- Playground repairs/replacements/upgrades
- Painting
 - 8 whole house
 - 1026 trim/partial
- Roads
 - 73,000 SF repaved
 - 156 potholes repaired
 - 2,500 linear feet of crack filling
- Significant erosion control and waterway maintenance
- 30 dead trees removed, 150 trimmed
- Complimentary backyard maintenance for deployed families



We are listening: Air Conditioning



- Plan has been developed
- **Announcement forthcoming next 45 days**
- Goal is A/C in remaining homes by next summer



Upcoming housing activities



- 10 Nov: Kids Money Management
 - 15 Nov: Toys-R-Us
 - 17 Nov: Kids Craft
 - 23 Nov: Turkey Giveaway
 - 30 Nov: How to Clear Housing
 - 30 Nov – 18 Dec: Mitten Tree
 - 2 Dec: Resident Craft Show
 - 8 Dec: Kids Crafts
 - 14 Dec Holiday Lighting Contest
- ... *and lots more!* www.fortcarsonfamilyhousing.com or
JHCC lobby



Questions